

LIMITED WARRANTY & SERVICE POLICY

BESSLER STAIRWAY CO.
A DIVISION OF ASI

POLICY- It is the desire of the Bessler Stairway Co. to assure the user's complete satisfaction with the performance of the product. It is the intent of the company to immediately respond to any complaint, regardless of the nature, and to resolve it in a manner, which is fair to the customer and the company.

PERFORMANCE AND GUARANTEES - Providing a proper installation has been made, according to the manufacturer's specification and instructions, the Bessler Disappearing Stairway will perform in the manner and purpose for which it was designed. This warranty does not cover stairways which have become damaged due to alterations, operator negligence, misuse, accidents or installations not consistent with installation instructions provided with the stairway.

The Bessler Disappearing Stairway has been designed to carry loads of up to six hundred pounds for the Models 26, 30, 40 & 70 and eight hundred pounds for Model 100 including the user. These loads should cause no failure in either the wood or metal parts of the stairway. It is further warranted and designed that the system of counterbalancing has been engineered to allow a normal person to operate and use the stairway with reasonable ease.

Defects in material and workmanship discovered up to one year from the purchase date, will be handled expeditiously at no more than factory cost of the repair or replacement, or may be replaced at no cost, at the discretion of the company with no obligation to furnish labor.

This warranty is made in lieu of all other warranties, express or implied, and Bessler specifically disclaims any implied warranty. This warranty shall not extend to any incidental or consequential damage which may arise out of the use or inability to use the stairway.

Bessler Stairway Co.
3807 Lamar Ave
Memphis, TN 38118